

Privacy Policy and Cokie Policy for Website

Introduction

This is our privacy policy. It tells you how we collect, and process data received from you on our site. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

If you have any comments on this privacy policy, please email them to info.poland@vastint.eu

Who we are

Here are the details that the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regards to the processing of personal data and on the free movement of such data, known as General Data Protection Regulation (GDPR) says we have to give you as a 'data controller':

- our site address is www.theloungebyvastint.eu/wroclaw;
- our company name is Vastint Poland Sp. z o.o.;
- our registered address is Żwirki i Wigury 16b, 02-092 Warszawa;
- in matters regarding the security of your personal data, you can contact us at: info.poland@vastint.eu and telephone number: +48 22 820 91 51.

What we may collect

We may collect and process the following data about you:

- if you are a business contact of Vastint, we may amongst other things process the following personal data of you: your name, (work)address, telephone number, email address, ID number, education and training, licenses, and photo;
- information you put into forms or surveys on our site at any time;
- a record of any correspondence between us;
- details of transactions you carry out through our site;
- information regarding your visit to our website, browsing behaviour, information about the computer used, such as your IP address, browser specifications and operating system of the device that you use to visit our website.

Under GDPR we will ensure that your personal data is processed lawfully, fairly, and transparently, without adversely affecting your rights. We will only process your personal data if at least one of the following basis applies:

- you have given consent to the processing of your personal data for one or more specific purposes;
- processing is necessary for the performance of a contract to which you are a party or to take steps at the request of you prior to entering into a contract;
- processing is necessary for compliance with a legal obligation to which we are subject;
- processing is necessary to protect the vital interests of you or of another natural person;
- processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller; and/or
- processing is necessary for the purposes of the legitimate interests pursued by us or by a third party such as our credit card payment processing, except where such interests are overridden by the fundamental rights and freedoms of the data subject which require protection of personal data, particularly where the data subject is a child.

More specifically we process your personal data for the following purposes:

- providing our services to you;
- maintaining contact with you;
- internal management;
- recovery of debts from you;
- design, construction, and installation works;
- analysing the use of our website;
- maintaining, securing, and optimising our website;
- improving our services and compiling user statistics and other analyses;
- to inform you on and to promote our (new) products and services, including through direct marketing or the use of cookies;
- handling complaints and disputes;
- complying with applicable laws and regulations.

How long do we retain your information?

We will not retain your personal data longer than necessary in relation to the purposes for which the data are processed. In principle, we will retain your data for a maximum of two years after the end of your customer relationship with us, unless we are required by statutory obligations to retain your personal data for a longer period. We may retain your personal data for a longer period in the event of complaints or disputes to the extent that this is necessary to protect our interests.

Recipients of the personal data and transfer of personal data outside the EEA

We will only disclose your personal data to persons authorised to this end employed by Vastint on a need-to-know basis or to persons authorised to this end employed by or working on behalf of our affiliates and data processors involved by Vastint, on a need-to-know basis.

We may engage external service providers who also provide services for us as data processor within the meaning of the applicable law in the context of which your personal data are processed. An example of this is the service provider who takes care of the hosting and maintenance of our website. Data processors may only process your personal data on our behalf and in accordance with our instructions. We conclude appropriate data processing agreements with every data processor for this purpose.

Outside the situations mentioned in this Privacy Statement, we will not disclose your personal data to others, unless we deem it necessary to comply with our legal obligations, to protect our or other people's rights, or to enforce compliance with this Privacy Statement.

The recipients may be established in countries outside the European Economic Area (EOA). The legislation on data protection and other relevant legislation in such countries is not necessarily the same as the legislation in the Netherlands. However, we have taken appropriate safeguards to transfer your personal data to a country located outside the EEA.

Cookies

All cookies used by and on our website are used in accordance with current EU Cookie Law.

The site may use/uses cookies or similar technology to collect information about your access to the site. Cookies are pieces of information that include a unique reference code that a website transfers to your device to store and sometimes track information about you.

A few of the cookies we use last only for the duration of your web session and expire when you close your browser. Other cookies are used to remember you when you return to the site and will last for longer, but no longer than 3 years.

All cookies used on our site are set by us.

Most computer and some mobile web browsers automatically accept cookies but, if you prefer, you can change your browser to prevent that or to notify you each time a cookie is set. You can prevent the setting of cookies by adjusting the settings on your browser. Please note however, that by blocking or deleting cookies you may not be able to take full advantage of the site.

Our cookies will be used for:

1. Essential session management

- creating a specific log-in session for a user of the site in order that the site remembers that a user is logged in and that their page requests are delivered in an effective, secure, and consistent manner;

- recognising when a user of the site has visited before allowing us to identify the number of unique users we receive to the site and make sure we have enough capacity for the number of users that we get;
- recognising if a visitor to the site is registered with us in any way;
- we may also log information from your computer including the existence of cookies, your IP address and information about your browser program in order to allow us to diagnose problems, administer and track your usage of our site.

2. Functionality

- customising elements of the promotional layout and/or content of the pages of the site.

3. Performance and measurement

- collecting statistical information about how our users use the site so that we can improve the site and learn which parts are most popular to users.

How we use what we collect

We may use information about you to:

- present site content effectively to you;
- provide information, products, and services that you request, or (with your consent) which we think may interest you;
- carry out our contracts with you;
- allow you to use our interactive services if you want to;
- tell you our charges;
- tell you about other goods and services that might interest you. We will also let other people do this, and we (or they) may contact you.

If you are a new customer, you will only be contacted if you agree to it.

In addition, if you don't want us to use your personal data for any of the other reasons set out in this section in 5, you can let us know at any time by contacting us at info.poland@vastint.eu and we will delete your data from our systems. However, you acknowledge this will limit our ability to provide the best possible products and services to you.

In some cases, the collection of personal data may be a statutory or contractual requirement, and we will be limited in the products and services we can provide you if you don't provide your personal data in these cases.

Your rights

You can ask us not to use your data for marketing. You can do this by ticking the relevant boxes on our forms, or by contacting us at any time at info.poland@vastint.eu

Under the GDPR, you have the right to:

- request access to, deletion of or correction of your personal data held by us at no cost to you;
- request that your personal data be transferred to another person (data portability);
- be informed of what data processing is taking place;
- restrict processing;
- to object to processing of your personal data; and
- complain to a supervisory authority.

You also have rights with respect to automated decision-making and profiling as set out in section 11 below.

To enforce any of the foregoing rights or if you have any other questions about our site or this privacy Policy, please contact us at info.poland@vastint.eu

Links to other sites

Please note that our terms and conditions and our policies will not apply to other websites that you get to via a link from our site. We have no control over how your data is collected, stored, or used by other websites and we advise you to check the privacy policies of any such websites before providing any data to them.

Changes

If we change our privacy policy, we will post the changes on this page. If we decide to, we may also email you.

Automated decision-making and profiling

If we use personal data for the purposes of automated decision-making and those decisions have a legal (or similarly significant effect) on you, you have the right to challenge to such decisions under GDPR, requesting human intervention, expressing their own point of view, and obtaining an explanation of the decision from us.

The right described in section 11.1 does not apply in the following circumstances:

- the decision is necessary for the entry into, or performance of, a contract between the you and us;
- the decision is authorised by law; or
- you have given you explicit consent.

Dispute resolution

- The Parties will use their best efforts to negotiate in good faith and settle any dispute that may arise out of or relate to this privacy policy or any breach of it;.
- This privacy policy and any dispute or claim arising out of, or related to it, shall be governed by, and construed in accordance with the laws of Poland.
- Any legal suit, action or proceeding arising out of, or related to, this privacy policy shall be instituted exclusively in the competent courts of Poland.
- Any dispute shall not affect the Parties' ongoing obligations under this privacy policy.